Day #1	Monday	Chio Assisted Living Association	Nov 18, 2024
8am - 8:30am	Easton Grand Ballroom: Welcome & Breakfast 8:15am – Annual Meeting		
8:30am - 10am	Easton Grand Ballroom: Keynote: Paul Mellor - Memory Power		
	Regent I	Regent 3	Easton D & E
10am - 10:30am	Morning Break & Trade Show		
10:30am - 12pm	Thriving Under Pressure & Stress Aaron Helton - N / L / O	Enhancing Customer-Centric Experience in Assisted Living Dr. Jim Collins - L / O / M	The Benefits of Knowing a Person's Life Story in a Dementia Care Setting Tom Alaimo - N / L / O / DM / A
l2pm - Ipm	Lunch & Trade Show		
Ipm - 2:30pm	How Cybersecurity Plays an Integral Role with HIPAA Compliance Chris Stocker - N / L / O	Ohio LPN IV Therapy Updates Danielle Bower - N	Maximizing Marketing: How to make every dollar invested count & measure it! Jeanette Geer - M
2:30pm - 3pm	Afternoon Break & Trade Show		
3pm - 4:30pm	The Way of WellnessProgramming or Lifestyle? Paula Bourne & Samantha Lourenco - N / L / O	ALW Medicaid Waiver & MyCare: What you Need to Know Easter Keller-Dixon, Angie Jenkins, Tabitha King, and Brenda Lynne - N / L / O / M	The Looming Labor Crisis - The BURNOVER Edition Rich Kortum - N / L / O
4:30pm - 5:30pm	Easton Ballroom: Mix & Mingle		
Day #2	Tuesday Nov 19, 2024		
8am - 8:30am	Easton Grand Ballroom: Breakfast & Trade Show		
8:30am –10am	Easton Grand Ballroom: Keynote: Jami Myers (Positive Approach to Care initiated by Teepa Snow) - Coping with Challenging Situations in Dementia Care		
	Regent I	Regent 3	Easton D & E
10am -10:30am	Morning Break & Trade Show		
10:30am - 12pm	Improving Employee Engagement with Authentic Communication Michael O'Donnell - N / L / O	"Rising Stars: Exploring the Surge of Certified Medication Aides" Gina Cappitti - N / L / O	The Pro Aging Adventure Merry Petroski - N / L / O
12pm - 12:45pm	Lunch & Trade Show		
12:45pm - 2:15pm	Supply & Demographic Trends Driving Demand for Senior Living Sally Heffernan & Greg Hensley - L / O / M	Identifying & Minimizing Legionella Bacteria Risk Levels and Creating your Water Management Program Morgan Nankivell - N / L / O	Dining Service Compliance Marcy Cook - D / L / O
2:15pm - 2:30pm	Afternoon Break		
2:30pm - 4pm	Powering Proactive Resident Care & Unlocking New Value Through Predictive Data Technology Danyele Homer - N / L / O	Tips for Infection Control Practices in Assisted Living Constantin "Tino" Popescu - N / L / O	Risk Management: Elevating AL Providers' Approach Kally Ratzloff & Christopher Tost - N / L / O