

Day #1		Tuesday			April 14, 2026	
8:00-8:30am	Easton Grand Ballroom: Breakfast & Welcome					
8:30-10:00am	Easton Grand Ballroom: KEYNOTE: Jacob Brown "Leading from the Core™: Courage, Care, and Resilience in Times of Change"					
	REGENT 1		REGENT 3		EASTON D & E	EASTON C
10:00-10:30am	Morning Break & Trade Show					
10:30-12:00pm	Workshop: Branding Your Dining Services Molly Armstrong		Bridging the Gap Between Clinical, Sales & Operations: Turning Information into Action Trisha Cole		Minimizing Drug Diversion Jill Nowacki & Beth Husted	
12:00-1:00pm	Lunch & Trade Show					
1:00-2:30pm	Where Can I Get Something to Eat? How the Activities Team can Support Nutritional Needs for Persons Living with Dementia. Amy Kotterman		Person-Centered Dementia & Behavior Care: Quality, Communication & Fall Prevention Tonya Moore		Disneyfying the Senior Living Experience Bryan Davenport	
2:30-3:00pm	Afternoon Break & Trade Show					
3:00-4:30pm	Improving Memory Care: Where Compliance Meets Culture Cara Schuster & Karra Weil		Leadership Without Fear: Saying Yes to Opportunity Before You Feel Ready Denise Kunkelman		Clinical Zero Trust: Cyber Security in Assisted Living Jake Pease & Dr. Louis DeWeaver	
4:30-5:30pm	Easton Grand Ballroom: Mix & Mingle Tradeshow Celebration					
Day #2		Wednesday			April 15, 2026	
8:00-8:30am	Easton Grand Ballroom: Breakfast & Trade Show					
	REGENT 1		REGENT 3		EASTON D & E	EASTON C
8:30-10:00	How to Build a Hospitality Culture in Your Community & Why You Should David Koelling & Phillip Dopson		Unintentional Weight Loss in the Elderly Lorinda Babb		Crime Prevention Through Leadership Charles Angersbach	
10:00-10:30pm	Morning Break & Trade Show					
10:30-12:00pm	Elevating The Experience: Delivering Exceptional Customer Service in Senior Living Gina Mancini		Be Stronger, Live Better, Longer: Becoming the Primary Care Provider of Functional Wellness Ron Fleck & Meghan Szakats		The HIGH Lights of CBD & Cannabis Use in Senior Living Rob Leffler	
12:00-12:45pm	Lunch & Trade Show					
12:45-2:15pm	Bullies, Bosses & Bad Behavior, OH MY! Stephanie Chambers		Medical Law & Ethics: Where to Draw the Lines Jeannie Flossie		Crisis Clicks vs. Consideration Searches: Two Digital Playbooks for Senior Living Adam Bird	
2:15-2:30pm	Afternoon Break					
2:30-3:30pm	Easton Grand Ballroom: The Road Ahead: Regulatory Shifts Impacting Ohio RCFs OALA Executive Director Melissa Shanmugam & Director of Regulatory & Compliance Tina Higgins					

Workspace Central
Designated space for conference attendees to catch up on work, email, calls, or collaborate with team members.

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