

To Our Residents and Family Members:

In a spirit of transparency, our community,  
wants to inform you that we have received notification that a Resident or Staff member at  
has been diagnosed or is probable for COVID-19.

Ensuring the health and wellness of our residents is always, especially now our top priority. We are working diligently to stop the spread of COVID-19 within our community by implementing all required CDC and ODH guidelines including isolation, increased monitoring as required and extensive cleaning and sanitation processes. In the case of a staff member that is positive or probable for COVID-19, we are ensuring they remain out of the community until there is no longer an exposure risk.

As always please call our community to inquire about your loved one or to ask any questions during this difficult time. We encourage you to take advantage of other modes of communication with your family members such as video chat, facetime, or other social media formats since physical visitation is not permitted at this time.

For reliable information and to learn more about COVID-19, we encourage you to visit the [Centers for Disease Control and Prevention \(CDC\) website](#) or visit [ODH's website](#) as reliable sources of information on this critical topic.

We know this is a difficult time for everyone and we will work to provide you with appropriate updates as they become available.

We know that you may have specific questions and we encourage you to contact our community at

Sincerely,